

WEB SHOP

Welcome to the webshop of MLADI. Thank you for choosing us.

MLADI will do its best to ensure that the order is prepared and dispatched within an average timescale of ten (10) to twenty (20) working days from the day after the order is confirmed by the buyer. It is responsibility of the customer to provide a correct and secure address where at any time the package can be delivered.

MLADI do not stock clothes and all items are made to order. After placing the order, we will start production proces of your garment. Please check our size chart for guidelines. For more information on sizes please, feel free to contact us at our mail: mladi@gmail.com

EXCHANGES

MLADI accept exchanges in case that the product received is damaged or does not fit to size. It is not possible to exchange an item for another product. All exchange shipment, responsibility for any customs duties, foreign taxes or other fees, which may be imposed, will rest solely with the customer.

If you wish to exchange the item you must contact us at our mail mladi@gmail.com within 3 days of receiving your item.

CONDITIONS OF CANCELLATION

If you want to cancel your order, please contact us no later than 24 hours before moment of order, otherwise we will consider that the realization will occur and on the day of planned delivery you will be charged for the full amount of your order. If you wish to cancel your order please contact us at mladi@gmail.com

We do not allow cancellation of orders that have already beed shipped. If you cancel your order once it has been dispatched, the return procedure will be applied.

CUSTOMER-MADE

Customer made orders can not be changed or canceled once the production process has started, on which the buyer will be priorly notified

CONDITIONS OF RETURN

If you wish to return an item purchased on our web site please contact us at mladi@mail.com within 3 days of receiving your item. Our staff will assist you with return procedure and you will be required to follow the instructions.

SHIPPING AND DELIVERY

Worldwide delivery is included for all products sold on MLADI webshop.

Delivery time may vary, depending on customs clearance and final destination.

Once you place your order, it shall be confirmed within 3 working days and sent out for dispatch within 15 working days.

Transit time depends on destination country and import procedures. It usually does not take longer than 5 working days, but it depends on destination country's customs authorities.

Standard deliveries are made in cooperation with the postal services (Post of Serbia) and their partners in other countries around the world. Post of Serbia shipping method includes the tracking number.

Delivery does not take place on Sundays and public holidays.

FINAL REGULATIONS

The supplier reserves the right to change these terms without first informing his consumer. Each customer can check current conditions when ordering a product.